

BRADLEY REYNOLDS

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TECHNOLOGIES

Microsoft: Entra ID (née Azure AD), Intune, Defender, Sentinel

WORK EXPERIENCE

IT Administrator

Dec 2018 – Present

Impress Designs

Texas, United States

- Adopted cloud-native approach shifting PCs from local accounts and Active Directory join to Entra native join, reducing identity tickets by 30%
- Migrated on-premises file servers to SharePoint Online, enabling significantly deeper integration with Microsoft cloud services
- Implemented Windows Update for Business (WUfB) and Autopatch, resulting in a 200% increase in patch compliance
- Implemented Defender for Endpoint and Azure Sentinel for security monitoring and incident response, reducing detection-to-response time from “when someone notices” to minutes
- Represented Impress Designs in a collaboration effort with a Fortune 500 company and the world’s richest sports team to develop a custom ERP integrating, handling, and tracking orders across client systems

EDUCATION

High School

High School Diploma,

Aug 2014 – Jun 2018

- AJROTC Distinguished Cadet
- Order of Daedalians JROTC Achievement Award